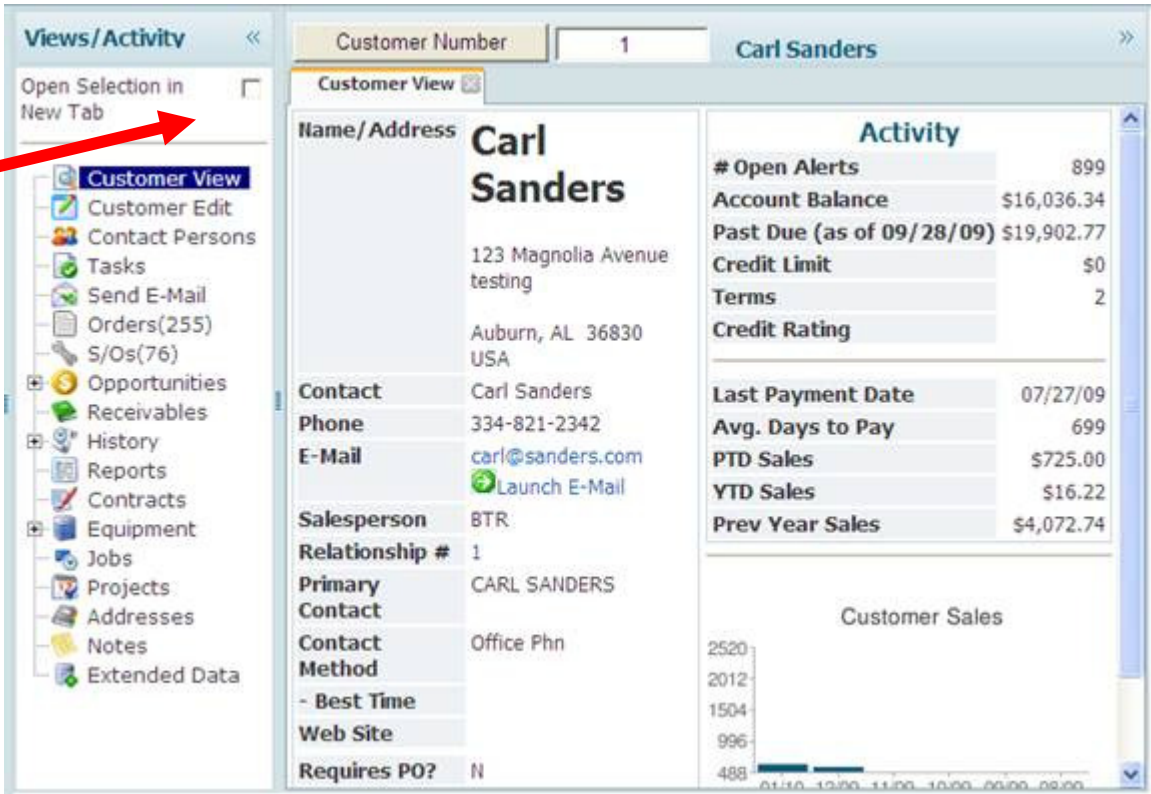


“Customer View” screen enhancement

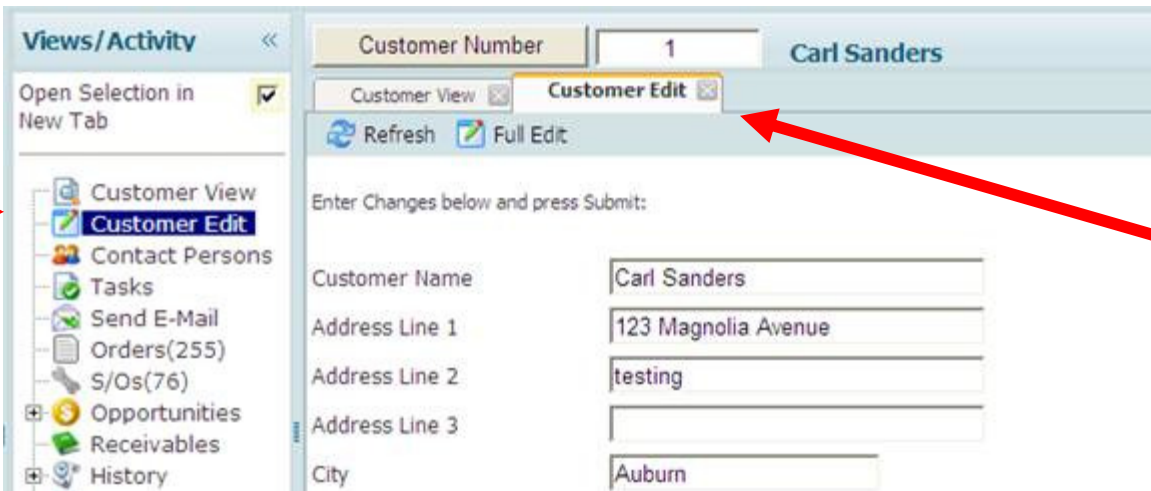
The customer view screen, in the portals area, has been enhanced to allow for the ability to open each menu listings in a new tab. At the top of the Views/Activity column, you now can “check” to open your selection in a new tab. Check the box first and then select your choice from the menu. This creates a new tab listing your data. By default, the box is “unchecked” and a menu selection will modify the existing open / active tab.



The screenshot shows the 'Customer View' screen for 'Carl Sanders'. The 'Views/Activity' column on the left has a checkbox labeled 'Open Selection in New Tab' which is currently unchecked. A red arrow points to this checkbox. The main content area displays customer details and activity. The 'Activity' section includes a table with the following data:

| Activity | |
|---------------------------|-------------|
| # Open Alerts | 899 |
| Account Balance | \$16,036.34 |
| Past Due (as of 09/28/09) | \$19,902.77 |
| Credit Limit | \$0 |
| Terms | 2 |
| Credit Rating | |
| | |
| Last Payment Date | 07/27/09 |
| Avg. Days to Pay | 699 |
| PTD Sales | \$725.00 |
| YTD Sales | \$16.22 |
| Prev Year Sales | \$4,072.74 |

Below the table is a 'Customer Sales' bar chart with a y-axis ranging from 488 to 2520. The 'Views/Activity' column on the left lists various menu items, with 'Customer View' selected.



The screenshot shows the 'Customer Edit' screen for 'Carl Sanders'. The 'Views/Activity' column on the left has a checkbox labeled 'Open Selection in New Tab' which is now checked. A red arrow points to this checkbox. The main content area displays a form for editing customer information. The 'Customer Edit' tab is active in the top navigation bar, and a red arrow points to it. The form includes the following fields:

| | |
|----------------|---------------------|
| Customer Name | Carl Sanders |
| Address Line 1 | 123 Magnolia Avenue |
| Address Line 2 | testing |
| Address Line 3 | |
| City | Auburn |

The 'Views/Activity' column on the left lists various menu items, with 'Customer Edit' selected. A red arrow points to the 'Customer Edit' menu item.